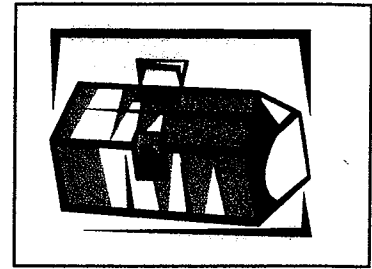


MONICA'S TOOLKIT AND RESOURCES



LOW HANGING FRUIT

- Leverage social networks and resources
- Build relationships
- Create allies
- Collaborate on resources
- Ask yourself, "Is the whole system in the room?"
- Take care of yourself personally
- Hold the tension and be willing to work through adaptive challenges
- Use conflict as a springboard to be creative
- Be INTENTIONAL in your design of meetings, conversations, reports, etc.
- Remember the POWER OF THE QUESTION! Are you asking the right question(s)?
- Consider sustainable solutions to issues
- Listen to people's stories. What are they telling you?
- Take time to reflect
- Plan, Act, Assess, and Revise (PAAR)

A FEW OF MY FAVORITE BOOKS

- *Reframing organizations: Artistry, choice, and leadership* (2003) written by L. G. Bolman and T.E. Deal
- *Don't just do something, stand there!* (2007) written by M. Weisbord and S. Janoff
- *Process consultation revisited: Building the helping relationship* (1999) written by E. H. Schein
- *Leadership and the new science: Discovering order in a chaotic world* (1999) written by M. J. Wheatley
- *The fifth discipline: The art and practice of the learning organization* (2006) written by P. Senge
- *Group processes: A developmental perspective* (2005) written by S. A. Wheelan
- *Leading from within: Poetry that sustains the courage to lead* (2007) written by S. M. Intrator and M. Scribner
- *The trance of scarcity: Stop holding your breath and start living your life* (2007) written by V. Castle
- *The congruent life: Following the inward path to fulfilling work and inspired leadership* (2000) written by C. M. Thompson
- *The necessary revolution: How individuals and organizations are working together to create a sustainable world* (2008) written by P. Senge, B. Smith, N. Kruschwitz, J. Laur, and S. Schley
- *The change handbook: The definitive resource on today's best methods for engaging whole systems* (2007) written by P. Holman, T. Devane, and S. Cady

CHANGE MANAGEMENT STRATEGIES THAT MAY INTEREST YOU

- Appreciative Inquiry:** <http://appreciativeinquiry.case.edu/>
See *Appreciative inquiry: Change at the speed of imagination* (2001) written by Watkins and Mohr
- Balanced Scorecard:** See Glossary
- Future Search:** <http://www.futuresearch.net>
See *Future search: An action guide to finding common ground in organizations and communities* (2000) written by Weisbord and Janoff
- Graphic Facilitation:** <http://ifvp.org/>
- Lean:** See Glossary
- Open Space:** <http://www.openspaceworld.org/index.html>
- Scenario Building:** See *The art of the long view: Planning for the future in an uncertain world* (1996) written by Peter Schwartz
- Six Sigma:** See Glossary
- Strategic Visioning:** See *The change handbook* (2007) written by Holman, Devane, and Cady
- Toyota Way:** See Glossary
- World Café:** <http://www.theworldcafe.com/what.htm>
See *The world café: Shaping our futures through conversations that matter* (2005) written by Brown and Isaacs

ORGANIZATIONS TO CHECK OUT

- Organization Design Forum:** <http://www.organizationdesignforum.org/>
Annual Meeting: April 21 – 23, 2009 (Tacoma, WA)
- Organization Development Network:** <http://www.odnetwork.org/>
Annual Conference: October 18 – 21, 2009 (Seattle, WA)
- Pegasus Communications:** <http://www.pegasuscom.com/>
Pegasus Conference: November 2 – 4, 2009 (Seattle, WA)
- Systems Dynamics Society:** <http://www.systemdynamics.org/>
Annual Conference: July 26 – 30, 2009 (Albuquerque, NM)